

Acocks Green BID.

SERVICE ACTIVITY AND CONTACT DETAILS	SERVICE SPECIFICATION IN AREA	STAFF, EQUIPMENT AVAILABLE TO RESTORE CLEANSING TO STANDARD AS PER EPA	PERFORMANCE MEASURES	COMMENTS
<p><u>STREET CLEANSING</u></p> <p>Place Directorate</p> <p>Stuart Jackson Interim Director, Fleet &amp; Waste Management</p> <p>Leslie Williams Depot Manager t: 0121 303 7365 e: leslie.williams@birmingham.gov.uk</p>	<p>Street cleansing, for all highway areas maintainable at public expense by Birmingham City Council within the BID area.</p> <p>The defined area is cleaned as needed to a Grade B (or above ) standard (as defined by the Environmental Protection Act) with resources mainly on call daily between 07.30 and 15.30</p> <p>Racist or Offensive Graffiti removal, on the highway is by request to a central team within 48 hours</p> <p>Litter bin emptying and maintenance, small mechanical Sweeping of the footway and Channels are carried out at various frequencies dependent upon the weather conditions and time of year.</p>	<p><b>Hand cleansing</b> <u>Monday to Sunday 07.30 – 15.20 Hours</u> Beatsweeper working 7 days per week Principal retail areas of Warwick Road from Dolphin Lane to Westley Road Hand cleansing approx. 4.5 hours per day (two visits including emptying litter bins).</p> <p><b>Mechanical sweeping</b> <u>Monday to Friday 06.00 – 14.30 Hours</u> shared across Acocks Green and Hall Green wards. One x large mechanical sweeper – Two visits every week approx. 1.5 hrs</p> <p><b>Minisweeper</b> <u>Monday to Friday 07.00 – 15.00 hours</u> One Small mechanical sweeper Every 2 weeks approximately 2 hours</p> <p><b>Hand Cleaning residential areas non retail.</b> <u>Monday to Friday 07.30 to 15.30 hours</u> Three cleansing operatives and a small tipper – Two staff Every 5 Weeks</p>	<p>Graded A to D as per Environmental Protection Act by Independent Monitoring Officers.</p> <p>Random inspection by Operations Supervision.</p> <p>The Division also responds to complaints as received by the City Council's Call Centre.</p>	